IT Requirements for Students

This page outlines the <u>minimum</u> internet connection, hardware and software needed to access the College's systems for learning.

Systems

- **Canvas:** The College's Learning Portal, available [online](#) and via an app
- **Zoom:** For individual and group sessions, available [online](#) and via an app

What do you need?

An internet connection – broadband wired or wireless (3G or 4G/LTE)

Speakers and a microphone – built-in, USB plug-in, or wireless Bluetooth

A webcam or HD webcam - built-in, USB plug-in.

Internet

ADSL2 broadband internet connection. The minimum requirement is 1.5Mbps for Download Speed.

Please use the website www.speedtest.net to evaluate your internet speed and ensure you have an adequate connection.
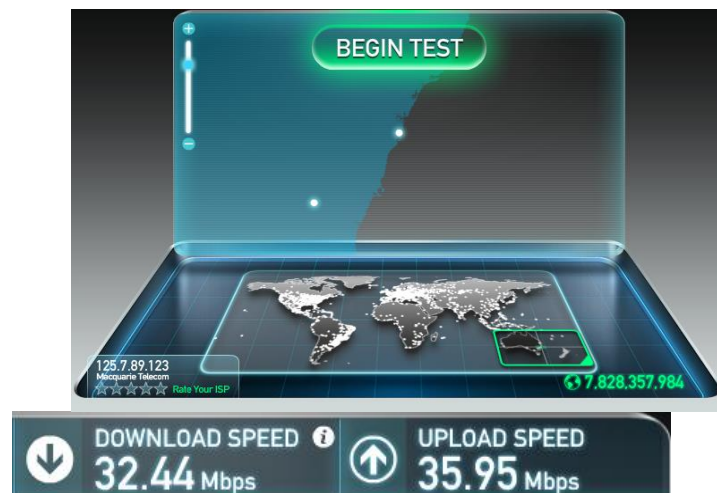
If your internet connection does not meet this minimum you can still participate in web conferences however the quality of the connection may be degraded. This may affect audio and video quality. Low connection speeds may also prevent you from sharing your video (webcam) or from viewing others in order to keep you connected to the session.

Hardware and Operating System

Desktop and Laptops

- PC or a laptop running Windows 10
- Apple iMac, Macbook Air/Pro or Mac Mini running OSX 10.10 (Yosemite) and above
- Processor: Single Core, 1Ghz or higher with 4GB RAM

Tablets and Mobile Devices

We recommend using computers for accessing learning and virtual meetings, but it is possible to use tablets and mobiles to access Canvas and Zoom.
- iOS devices with iOS8 and above (via free Apps)
- Android devices with Android OS 8.0 and above (via free Apps)
- Blackberry devices (via mobile site)
- Surface PRO 2 or higher, running Windows 8.1 or higher (via website)

Compatible Web Browsers

Whether joining from a Windows PC or Apple Mac, you must first make sure your web browser is compatible and supported. Supported web browsers at May 2021 are the latest versions of:
- Google Chrome - Windows and Mac
- Mozilla Firefox - Windows and Mac
- Apple Safari – Mac only
- *Microsoft Edge – Not supported*
- *Microsoft Internet Explorer - Not supported*

You can use the following website to check your browser version. https://www.whatismybrowser.com/

Speakers and Microphone

Most devices come with built in speakers and microphone but if not any PC or Mac -compatible external speakers, microphone or headset will be sufficient.

Earphones with built-in microphone (such as Apple EarPods) are also okay.

Webcams

If your device does not have a built-in camera, any PC or Mac-compatible external webcams are suitable.

Many from the Logitech HD Webcam and Microsoft LifeCam range have been tested by Webex and should be okay.

Help and Support

If you are concerned your internet, hardware or software will not be able to meet the minimum requirements please contact IT Support as soon as possible on itsupportuk@collegalpractice.com or call **0207 760 7486**. A trial run can be arranged or further guidance provided if you have any questions or problems.