

Student Reference Policy

Introduction

1. There may be instances when a student requests that the College provides a reference. This policy sets out the guidelines for providing such a reference.

Limitations

- 2.1 Any requests for references relating to a current or former student of the College can be provided by a permanent employed member of the Academic Team or Student Services. Note that contracted/freelance supervisors may not provide references on behalf of the College.
- 2.2 A reference may only be provided in response to a request from a third party, for example a potential employer, if the student's consent has been obtained in advance.

Content

- 3.1 References must be fair and accurate, not misleading nor include any irrelevant personal information.
- 3.2 A basic factual reference can be supplied that includes the dates the student was enrolled at the College, modules studied and results obtained. Referees can obtain this information from Student Services.
 - Favourable comments on attendance and engagement can be made if there is supporting information to hand.
- 3.3 A character or personal reference is usually sought from someone who knows the student well and can be subjective in nature. The College's policy is not to supply a character reference nor comment on a student's suitability for a particular role.

Timescale

4.1 References should be provided by email within 3 working days of the request being made.

